




Help Desk: Submit request for IT Support

Step 1: Open <https://helpdesk.gudgk.edu.pk/>

Step 2: Select **Submit a request for IT Support**

Welcome! You can raise a request for IT Support Desk using the options provided.

What can we help you with?

-  [Online form for departmental IT focal persons](#)
-  [Web change](#)
-  [Submit a request for IT Support](#)

Step 3 Enter the **Summary** of your request

Step 4: Select **Status** and fill in personal details

local person.

Status *

Select your status in university

Student

Person making request

Regd. No ***Phone****Name *****Program *****Department ***

Step 5: Select the **required IT service**

Request service

- New Smart University/ Eduroam account
- New Office 365/ Ms Team account
- Change password (Office 365/ Ms Team)
- Change password (Smart University/Eduroam)
- Students team
- other

Step 6: Click **Send** button